Dear Government Agency Leader:

With the exciting news that the COVID-19 economic relief package has been signed into law, I am thrilled to follow up on my previous communications to you regarding Southwest's planned furloughs and permanent layoffs, which were delivered to satisfy the requirements of the Worker Adjustment and Retraining Notification Act (29 U.S.C. §§ 2101 et seq.) and regulations promulgated thereunder, or other state or local laws (collectively, the "Acts").

As outlined in my previous communication, with the government's enactment of a satisfactory extension of the Payroll Support Program (PSP), Southwest Airlines is pleased to inform you that it has rescinded all temporary involuntary Employee furloughs and permanent layoffs described in my prior correspondence.

Southwest Airlines is tremendously grateful for the recognition by federal leaders that the airlines are an indispensable part of the U.S. economy and that the PSP has been a successful program deserving of an extension.

For further information, please contact Dawn Siemiet, Senior Manager at 214-792-6477 and WARNsupport@wnco.com.

Sincerely,

Julie Weber

Julie Weber Vice President & Chief People Officer People Department

